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MAINTENANCE AGREEMENT



TYPE: PREVENTIVE MAINTENANCE, 8 HOUR RESPONSE, TWO PREVENTIVE MAINTENANCE VISITS, TWO BATTERY VISITS.

The contract will provide a (1) year maintenance agreement. Includes two (2) Preventive maintenance (PM) visit. One major PM. One minor PM. Corrective maintenance and parts are billable at a discounted rate for being a contract customer. Corrective service is 24/7 with eight (8) hour response. Phone response less than 1/2 hour. The PM visits will be scheduled during normal working hours.

The Preventive Maintenance will consist of the following:

- Check all electrical connections for signs of heat.
- Clean unit of dirt and debris.
- Check all fans for proper operation.
- Check and record all voltages readings, using Fluke test equipment.
- Provide full service reports to customer via email.
- Provide any recommendations to enhance customer's uptime and reliability.
- Check all AC and DC filter cap connections.
- Check all electrical nuts and bolts for tightness.
- Check room temperature.

Battery Maintenance will consist of the following:

- Visual inspection of batteries.
 - Visual check of batteries for signs of leakage.
 - Check battery date code.
 - Load test each battery.
 - Provide written report on battery status.
 - Provide recommendations to ensure UPS will operate properly during an outage.
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